Feedback for *Crime in the United States, 2009*

*Please send completed form by mail or facsimile to:*

Uniform Crime Reports  
Criminal Justice Information Services  
Division  
Federal Bureau of Investigation  
1000 Custer Hollow Road  
Clarksburg, West Virginia 26306  
Facsimile: (304) 625-5394

**Q1** What type of information were you seeking from the Web publication, *Crime in the United States, 2009*? (Check all that apply.)

- [ ] I was looking for the number of crimes reported.
- [ ] I was looking for the number of crimes cleared by arrest.
- [ ] I was looking for the number of arrests reported.
- [ ] I was looking for the number of police employees.
- [ ] Other (Please specify.)

**Q2** What was the focus of the information you were seeking? (Check all that apply.)

- [ ] Data regarding my hometown, county, or state.
- [ ] Data regarding the United States as a whole.
- [ ] Data by region or geographic division.
- [ ] Data by population group.
- [ ] Data by age, sex, or race.
Q3  Did you find the answer to your question(s)?
   □  Yes
   □  No  → [Skip to Q7.]

Q4  Did you find the number of steps to get to that page to be acceptable?
   □  Completely acceptable.
   □  Somewhat acceptable.
   □  Neither acceptable nor unacceptable.
   □  Somewhat unacceptable.
   □  Completely unacceptable.

Q5  Was the information on that page presented in a way that enabled you to easily locate what you needed?
   □  Yes
   □  No  → Why? (Please specify.)

Q6  Did you have to print the page in order to read and understand the information on it?
   □  Yes  → [Skip to Q8.]
   □  No  → [Skip to Q8.]

Q7  Why did you not find the answer to your question?
   □  The Uniform Crime Reporting (UCR) Program does not collect what I am looking for.
   □  The UCR Program collects the information but does not present it in a manner useful for me.
   □  The UCR Program collects the information, but I could not understand it.
   □  I am not sure if the UCR Program collects the information I need.
Q8  How did you access the Web publication, *Crime in the United States*?
    - Through a search engine such as Google or Yahoo!.
    - Through the FBI’s main Web page at www.fbi.gov.
    - Through an Intranet just for law enforcement such as Law Enforcement Online.
    - Through a Web address I obtained from a press release or other document.

Q9  Once you accessed *Crime in the United States*, what was the primary method of finding the information you were seeking?
    - I used the Quick Links on the bottom of the homepage.
    - I used the data table links on the right side of the screen.
    - I used the “Browse by” links on the right side of the screen.
    - I used the links at the top of the page.
    - Other (Please specify.)

Q10 Is this the first time you have sought information from the Web publication, *Crime in the United States*?
    - Yes  → [Skip to Q12.]
    - No

Q11 On average, how often do you use information from *Crime in the United States*?
    - Every day.
    - A few times a week.
    - A few times a month.
    - A few times a year.
    - Once a year or less frequently.
Q12 How much time did you spend with the Web publication, *Crime in the United States*, today?

- 1-2 minutes.
- 3-5 minutes.
- 6-10 minutes.
- 11-15 minutes.
- 16-30 minutes.
- longer than 30 minutes ➔ Why? (Please specify.)

Q13 How does your experience with *Crime in the United States* compare with your experience using other Web sites or Web publications?

- Very favorable.
- Somewhat favorable.
- Neither favorable nor unfavorable.
- Somewhat unfavorable.
- Very unfavorable.

Q14 When you used the Web publication, *Crime in the United States*, did you do so as:

- Law enforcement executive.
- Law enforcement officer.
- Law enforcement planning/research/administrative.
- Legislator/policy maker.
- Representative from the media.
- Analyst/researcher.
- Educator.
- Private business.
- Other criminal justice.
Please provide any other comments or suggestions about innovations to Crime in the United States that you believe would be useful in creating an easier to use and more informative Web publication.

If you are asking a specific question, please include your name, e-mail address, telephone number, and mailing address so that your question or request can be processed.