Feedback for *Crime in the United States, 2011*

Please send completed form by mail or facsimile to:

Uniform Crime Reports  
Criminal Justice Information Services  
Division  
Federal Bureau of Investigation  
1000 Custer Hollow Road  
Clarksburg, West Virginia 26306  
Facsimile: (304) 625-5394

Q1 What type of information were you seeking from the Web publication, *Crime in the United States, 2011*? (Check all that apply.)

- [ ] I was looking for the number of crimes reported.
- [ ] I was looking for the number of crimes cleared by arrest.
- [ ] I was looking for the number of arrests reported.
- [ ] I was looking for the number of police employees.
- [ ] Other (Please specify.)

Q2 What was the focus of the information you were seeking? (Check all that apply.)

- [ ] Data regarding my hometown, county, or state.
- [ ] Data regarding the United States as a whole.
- [ ] Data by region or geographic division.
- [ ] Data by population group.
- [ ] Data by age, sex, or race.
Q3  Did you find the answer to your question(s)?
   □ Yes
   □ No \[Skip to Q7.\]

Q4  Did you find the number of steps to get to that page to be acceptable?
   □ Completely acceptable.
   □ Somewhat acceptable.
   □ Neither acceptable nor unacceptable.
   □ Somewhat unacceptable.
   □ Completely unacceptable.

Q5  Was the information on that page presented in a way that enabled you to easily locate what you needed?
   □ Yes
   □ No \[Why? (Please specify.)\]

Q6  Did you have to print the page in order to read and understand the information on it?
   □ Yes \[Skip to Q8.\]
   □ No \[Skip to Q8.\]

Q7  Why did you not find the answer to your question?
   □ The Uniform Crime Reporting (UCR) Program does not collect what I am looking for.
   □ The UCR Program collects the information but does not present it in a manner useful for me.
   □ The UCR Program collects the information, but I could not understand it.
   □ I am not sure if the UCR Program collects the information I need.
Q8 How did you access the Web publication, *Crime in the United States*?

- Through a search engine such as Google or Yahoo!.
- Through the FBI’s main Web page at www.fbi.gov.
- Through an Intranet just for law enforcement such as Law Enforcement Online.
- Through a Web address I obtained from a press release or other document.

Q9 Once you accessed *Crime in the United States*, what was the primary method of finding the information you were seeking?

- I used the Quick Links on the bottom of the homepage.
- I used the data table links on the right side of the screen.
- I used the “Browse by” links on the right side of the screen.
- I used the links at the top of the page.
- Other (Please specify.)

Q10 Is this the first time you have sought information from the Web publication, *Crime in the United States*?

- Yes [Skip to Q12.]
- No

Q11 On average, how often do you use information from *Crime in the United States*?

- Every day.
- A few times a week.
- A few times a month.
- A few times a year.
- Once a year or less frequently.
Q12 How much time did you spend with the Web publication, *Crime in the United States*, today?

- 1-2 minutes.
- 3-5 minutes.
- 6-10 minutes.
- 11-15 minutes.
- 16-30 minutes.
- longer than 30 minutes → Why? (Please specify.)

Q13 How does your experience with *Crime in the United States* compare with your experience using other Web sites or Web publications?

- Very favorable.
- Somewhat favorable.
- Neither favorable nor unfavorable.
- Somewhat unfavorable.
- Very unfavorable.

Q14 When you used the Web publication, *Crime in the United States*, did you do so as:

- Law enforcement executive.
- Law enforcement officer.
- Law enforcement planning/research/administrative.
- Legislator/policy maker.
- Representative from the media.
- Analyst/researcher.
- Educator.
- Private business.
- Other criminal justice.
☐ Other government.

☐ Private citizen.

Q15 Please provide any other comments or suggestions about innovations to *Crime in the United States* that you believe would be useful in creating an easier-to-use and more informative Web publication.

Q16 If you are asking a specific question, please include your name, e-mail address, telephone number, and mailing address so that your question or request can be processed.