

## Feedback for Hate Crime Statistics, 2014

## Please send completed form by mail or facsimile to:

Uniform Crime Reports Criminal Justice Information Services Division Federal Bureau of Investigation 1000 Custer Hollow Road Clarksburg, West Virginia 26306 Facsimile: (304) 625-3566

Q1	For what purpose did you use this edition of <i>Hate Crime Statistics</i> ? (Check all that apply.)
	<ul><li>□ Administrative/operational</li><li>□ Informational</li></ul>
	<ul><li>□ Research</li><li>□ Tactical</li></ul>
	☐ Training
	☐ Other (Please specify.)
Q2	How helpful did you find this publication?
	□ Very helpful
	<ul><li>□ Somewhat helpful</li><li>□ Not at all helpful</li></ul>
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Q3	Did you find the information you were seeking?
	<ul><li>Yes (Skip to Q5.)</li><li>No</li></ul>
Q4	Why did you not find the information you were seeking?
	<ul> <li>□ The Uniform Crime Reporting (UCR) Program does not collect that information.</li> <li>□ The UCR Program collects the information but does not present it in a manner that I</li> </ul>
	can use. ☐ The UCR Program collects the information, but I could not understand it.
	☐ I am not sure if the UCR Program collects the information I need.
Q5	Did you find the number of steps to get to the information you wanted to be acceptable?
	O Yes
	O No

Q6	Was the information presented in a way that enabled you to easily locate what you needed?
	O Yes O No—Why? (Please specify.)
Q7	Do any terms need further explanation?
	O Yes O No (Skip to Q9.)
Q8	Which terms were unclear?
Q9	Do any of the tabular data need further explanation?
	O Yes O No (Skip to Q11.)
Q10	What tabular data need further explanation?
Q11	What changes would you recommend for future editions of this publication?
Q12	How did you access the Web publication, <i>Hate Crime Statistics?</i>
416	•
	<ul> <li>Through a search engine such as Google or Yahoo!.</li> <li>Through the FBI main Web page at www.fbi.gov.</li> <li>Through an Intranet site just for law enforcement such as the Law Enforcement Online Service of the Law Enforcement Enterprise Portal.</li> <li>Through a Web address I obtained from a press release or other document.</li> </ul>

Q13	Once you accessed <i>Hate Crime Statistics</i> , what was the primary method of finding information you were seeking?
	<ul> <li>☐ I used the quick links on the bottom of the home page.</li> <li>☐ I used the data table links on the right side of the screen.</li> <li>☐ I used the links at the top of the page.</li> <li>☐ Other (Please specify.)</li> </ul>
Q14	Is this the first time you have sought information from the Web publication, <i>Hate Crime Statistics</i> ?
	<ul><li>Yes (Skip to Q16.)</li><li>No</li></ul>
Q15	On average, how often do you use information from Hate Crime Statistics?
	<ul> <li>□ Every day</li> <li>□ A few times a week</li> <li>□ A few times a month</li> <li>□ A few times a year</li> <li>□ Once a year or less frequently</li> </ul>
Q16	How much time did you spend with the Web publication, <i>Hate Crime Statistics</i> , today?
	☐ 1 to 2 minutes ☐ 3 to 5 minutes ☐ 6 to 10 minutes ☐ 11 to 15 minutes ☐ 16 to 30 minutes ☐ Longer than 30 minutes—Why? (Please specify.)
Q17	Which of the following best describes you as a user of the information in <i>Hate Crime Statistics</i> ?
	□ Analyst/researcher □ Educator □ Law enforcement executive □ Law enforcement officer □ Law enforcement planner/researcher/administrator □ Legislator/policy maker □ Media representative □ Nonprofit representative □ Private business person □ Private citizen □ Other, in criminal justice □ Other, in government

Q18	Please provide any other comments or suggestions about innovations to <i>Hate Crime Statistics</i> that you believe would be useful in creating a more user-friendly and more informative Web publication.
Q19	If you are asking a specific question that requires a response, you must include your name, e-mail address, telephone number, and mailing address or your question or request cannot be processed.