Feedback for *Hate Crime Statistics, 2011*

*Please send completed form by mail or facsimile to:*

Uniform Crime Reports  
Criminal Justice Information Services Division  
Federal Bureau of Investigation  
1000 Custer Hollow Road  
Clarksburg, West Virginia 26306  
Fax: (304) 625-5394

Q1  For what purpose did you use this edition of *Hate Crime Statistics*? (Check all that apply.)

- [ ] Administrative/operational  
- [ ] Informational  
- [ ] Research  
- [ ] Tactical  
- [ ] Training  
- [ ] Other (Please specify.)

Q2  How helpful did you find this publication?

- [ ] Very helpful  
- [ ] Somewhat helpful  
- [ ] Not at all helpful

Q3  Did you find the information you were seeking?

- [ ] Yes (Skip to Q5.)  
- [ ] No

Q4  Why did you not find the information you were seeking?

- [ ] The Uniform Crime Reporting (UCR) Program does not collect that information.  
- [ ] The UCR Program collects the information but does not present it in a manner that I can use.  
- [ ] The UCR Program collects the information, but I could not understand it.  
- [ ] I am not sure if the UCR Program collects the information I need.

Q5  Did you find the number of steps to get to the information you wanted to be acceptable?

- [ ] Yes  
- [ ] No
Q6  Was the information presented in a way that enabled you to easily locate what you needed?
   ○ Yes
   ○ No—Why? (Please specify.)

Q7  Do any terms need further explanation?
   ○ Yes
   ○ No (Skip to Q9.)

Q8  Which terms were unclear?

Q9  Do any of the tabular data need further explanation?
   ○ Yes
   ○ No (Skip to Q11.)

Q10 What tabular data need further explanation?

Q11 What changes would you recommend for future editions of this publication?

Q12 How did you access the Web publication, Hate Crime Statistics?
   ○ Through a search engine such as Google or Yahoo!
   ○ Through the FBI main Web page at www.fbi.gov.
   ○ Through an Intranet just for law enforcement such as Law Enforcement Online.
   ○ Through a Web address I obtained from a press release or other document.
Q13 Once you accessed *Hate Crime Statistics*, what was the primary method of finding information you were seeking?

- I used the quick links on the bottom of the homepage.
- I used the data table links on the right side of the screen.
- I used the links at the top of the page.
- Other (Please specify.)

Q14 Is this the first time you have sought information from the Web publication, *Hate Crime Statistics*?

- Yes (Skip to Q16.)
- No

Q15 On average, how often do you use information from *Hate Crime Statistics*?

- Every day
- A few times a week
- A few times a month
- A few times a year
- Once a year or less frequently

Q16 How much time did you spend with the Web publication, *Hate Crime Statistics*, today?

- 1 to 2 minutes
- 3 to 5 minutes
- 6 to 10 minutes
- 11 to 15 minutes
- 16 to 30 minutes
- Longer than 30 minutes—Why? (Please specify.)

Q17 Which of the following best describes you as a user of the information in *Hate Crime Statistics*?

- Analyst/researcher
- Educator
- Law enforcement executive
- Law enforcement officer
- Law enforcement planner/researcher/administrator
- Legislator/policy maker
- Media representative
- Nonprofit representative
- Private business person
- Private citizen
- Other, in criminal justice
- Other, in government
Q18 Please provide any other comments or suggestions about innovations to *Hate Crime Statistics* that you believe would be useful in creating an easier to use and more informative Web publication.

Q19 If you are asking a specific question that requires a response, you must include your name, e-mail address, telephone number, and mailing address or your question or request cannot be processed.