



Feedback for *Hate Crime Statistics, 2019*

Please send completed form by mail or facsimile to:

Uniform Crime Reports
Criminal Justice Information Services Division
Federal Bureau of Investigation
1000 Custer Hollow Road
Clarksburg, West Virginia 26306
Facsimile: 304-625-3566

Q1 For what purpose did you use this edition of *Hate Crime Statistics*? (Check all that apply.)

- Administrative/operational.
- Informational.
- Research.
- Tactical.
- Training.
- Other (Please specify.)

Q2 How helpful did you find this publication?

- Very helpful.
- Somewhat helpful.
- Not at all helpful.

Q3 Did you find the information you were seeking?

- Yes (Skip to Q5.)
- No

Q4 Why did you not find the information you were seeking?

- The Uniform Crime Reporting (UCR) Program does not collect that information.
- The UCR Program collects the information but does not present it in a manner that I can use.
- The UCR Program collects the information, but I could not understand it.
- I am not sure if the UCR Program collects the information I need.

Q5 Did you find the number of steps to get to the information you wanted to be acceptable?

- Yes
- No

Q6 Was the information presented in a way that enabled you to easily locate what you needed?

- Yes
- No—Why? (Please specify.)

Q7 Do any terms need further explanation?

- Yes
- No (Skip to Q9.)

Q8 Which terms were unclear?

Q9 Do any of the tabular data need further explanation?

- Yes
- No (Skip to Q11.)

Q10 What tabular data need further explanation?

Q11 What changes would you recommend for future editions of this publication?

Q12 How did you access the Web publication, *Hate Crime Statistics*?

- Through a search engine such as Yahoo! or Google.
- Through the FBI main webpage at www.fbi.gov.
- Through an Intranet site just for law enforcement such as the Law Enforcement Online Service of the Law Enforcement Enterprise Portal.
- Through a Web address I obtained from a press release or other document.

- Q13 Once you accessed *Hate Crime Statistics*, what was the primary method of finding information you were seeking?
- I used the quick links on the bottom of the home page.
 - I used the data table links on the right side of the screen.
 - I used the links at the top of the page.
 - Other (Please specify.)
- Q14 Is this the first time you have sought information from the Web publication, *Hate Crime Statistics*?
- Yes (Skip to Q16.)
 - No
- Q15 On average, how often do you use information from *Hate Crime Statistics*?
- Every day.
 - A few times a week.
 - A few times a month.
 - A few times a year.
 - Once a year or less frequently.
- Q16 How much time did you spend with the Web publication, *Hate Crime Statistics*, today?
- 1 to 2 minutes.
 - 3 to 5 minutes.
 - 6 to 10 minutes.
 - 11 to 15 minutes.
 - 16 to 30 minutes.
 - Longer than 30 minutes—Why? (Please specify.)
- Q17 Which of the following best describes you as a user of the information in *Hate Crime Statistics*?
- Analyst/researcher.
 - Educator.
 - Law enforcement executive.
 - Law enforcement officer.
 - Law enforcement planner/researcher/administrator.
 - Legislator/policy maker.
 - Media representative.
 - Nonprofit representative.
 - Private business person.
 - Private citizen.
 - Other, in criminal justice.
 - Other, in government.

Q18 Please provide any other comments or suggestions about innovations to *Hate Crime Statistics* that you believe would be useful in creating a more user-friendly and more informative Web publication.

Q19 Do you have a specific question that requires a response? If so, write your question below and include your name, e-mail address, telephone number, and mailing address; otherwise, your question or request cannot be processed.