Feedback for *Crime in the United States, 2018*

*Please send completed form by mail or facsimile to:*

Uniform Crime Reports  
Criminal Justice Information Services  
Division  
Federal Bureau of Investigation  
1000 Custer Hollow Road  
Clarksburg, West Virginia 26306  
Facsimile: 304-625-3566

Q1 What type of information were you seeking from the Web publication, *Crime in the United States, 2018*? (Check all that apply.)

☐ I was looking for the number of crimes reported.  
☐ I was looking for the number of crimes cleared by arrest.  
☐ I was looking for the number of arrests reported.  
☐ I was looking for the number of police employees.  
☐ Other (Please specify.)

Q2 What was the focus of the information you were seeking? (Check all that apply.)

☐ Data regarding my hometown, county, or state.  
☐ Data regarding the United States as a whole.  
☐ Data by region or geographic division.  
☐ Data by population group.  
☐ Data by age, sex, or race.
Q3 Did you find the answer to your question(s)?
   □ Yes.
   □ No → [Skip to Q7.]

Q4 Did you find the number of steps to get to that page to be acceptable?
   □ Completely acceptable.
   □ Somewhat acceptable.
   □ Neither acceptable nor unacceptable.
   □ Somewhat unacceptable.
   □ Completely unacceptable.

Q5 Was the information on that page presented in a way that enabled you to easily locate what you needed?
   □ Yes.
   □ No → Why? (Please specify.)

Q6 Did you have to print the page in order to read and understand the information on it?
   □ Yes → [Skip to Q8.]
   □ No → [Skip to Q8.]

Q7 Why did you not find the answer to your question?
   □ The Uniform Crime Reporting (UCR) Program does not collect what I am looking for.
   □ The UCR Program collects the information but does not present it in a manner useful for me.
   □ The UCR Program collects the information, but I could not understand it.
   □ I am not sure if the UCR Program collects the information I need.
Q8 How did you access the Web publication, *Crime in the United States*?

- Through a search engine, such as Google or Yahoo!
- Through the FBI’s main Web page at [www.fbi.gov](http://www.fbi.gov).
- Through an Intranet just for law enforcement, such as the Law Enforcement Online Service of the Law Enforcement Enterprise Portal.
- Through a Web address I obtained from a press release or other document.

Q9 Once you accessed *Crime in the United States*, what was the primary method of finding the information you were seeking?

- I used the quick links on the bottom of the homepage.
- I used the data table links on the right side of the screen.
- I used the “Browse by” links on the right side of the screen.
- I used the links at the top of the page.
- Other (Please specify).

Q10 Is this the first time you have sought information from the Web publication, *Crime in the United States*?

- Yes → [Skip to Q12.]
- No.

Q11 On average, how often do you use information from *Crime in the United States*?

- Every day.
- A few times a week.
- A few times a month.
- A few times a year.
- Once a year or less frequently.
Q12 How much time did you spend with the Web publication, *Crime in the United States*, today?

- 1-2 minutes.
- 3-5 minutes.
- 6-10 minutes.
- 11-15 minutes.
- 16-30 minutes.
- Longer than 30 minutes → Why? (Please specify.)

Q13 How does your experience with *Crime in the United States* compare with your experience using other Web sites or Web publications?

- Very favorable.
- Somewhat favorable.
- Neither favorable nor unfavorable.
- Somewhat unfavorable.
- Very unfavorable.

Q14 Which of the following best describes you as a user of the information in *Crime in the United States*?

- Analyst/researcher.
- Educator.
- Law enforcement executive.
- Law enforcement officer.
- Law enforcement planner/researcher/administrator.
- Legislator/policy maker.
- Media representative.
- Nonprofit representative.
- Private business person.
Private citizen.

Other, in criminal justice.

Other, in government.

Q15 Please provide any other comments or suggestions about innovations to *Crime in the United States* that you believe would be useful in creating an easier-to-use and more informative Web publication.

Q16 If you are asking a specific question, please include your name, e-mail address, telephone number, and mailing address so that your question or request can be processed.