

Feedback for Crime in the United States, 2015

Please send completed form by mail or facsimile to:

Uniform Crime Reports Criminal Justice Information Services Division Federal Bureau of Investigation 1000 Custer Hollow Road Clarksburg, West Virginia 26306 Facsimile: (304) 625-3566

- Q1 What type of information were you seeking from the Web publication, *Crime in the United States, 2015*? (Check all that apply.)
 - □ I was looking for the number of crimes reported.
 - □ I was looking for the number of crimes cleared by arrest.
 - □ I was looking for the number of arrests reported.
 - □ I was looking for the number of police employees.
 - □ Other (Please specify.)

Q2 What was the focus of the information you were seeking? (Check all that apply.)

- □ Data regarding my hometown, county, or state.
- Data regarding the United States as a whole.
- □ Data by region or geographic division.
- □ Data by population group.
- □ Data by age, sex, or race.

- Q3 Did you find the answer to your question(s)?
 - □ Yes
 - $\Box \text{ No} \rightarrow [\text{Skip to Q7.}]$
- Q4 Did you find the number of steps to get to that page to be acceptable?
 - □ Completely acceptable.
 - □ Somewhat acceptable.
 - □ Neither acceptable nor unacceptable.
 - □ Somewhat unacceptable.
 - □ Completely unacceptable.
- Q5 Was the information on that page presented in a way that enabled you to easily locate what you needed?
 - □ Yes
 - $\Box \text{ No} \rightarrow \text{Why? (Please specify.)}$
- Q6 Did you have to print the page in order to read and understand the information on it?
 - $\Box \quad \text{Yes} \rightarrow [\text{Skip to Q8.}]$
 - $\Box \text{ No} \rightarrow [\text{Skip to Q8.}]$
- Q7 Why did you not find the answer to your question?
 - □ The Uniform Crime Reporting (UCR) Program does not collect what I am looking for.
 - □ The UCR Program collects the information but does not present it in a manner useful for me.
 - □ The UCR Program collects the information, but I could not understand it.
 - □ I am not sure if the UCR Program collects the information I need.

- Q8 How did you access the Web publication, *Crime in the United States*?
 - □ Through a search engine, such as Google or Yahoo!.
 - □ Through the FBI's main Web page at www.fbi.gov.
 - □ Through an Intranet just for law enforcement, such as the Law Enforcement Online Service of the Law Enforcement Enterprise Portal.
 - □ Through a Web address I obtained from a press release or other document.
- Q9 Once you accessed *Crime in the United States*, what was the primary method of finding the information you were seeking?
 - □ I used the Quick Links on the bottom of the homepage.
 - □ I used the data table links on the right side of the screen.
 - □ I used the "Browse by" links on the right side of the screen.
 - □ I used the links at the top of the page.
 - □ Other (Please specify.)
- Q10 Is this the first time you have sought information from the Web publication, *Crime in the United States*?
 - $\Box \quad \text{Yes} \rightarrow [\text{Skip to Q12.}]$
 - □ No
- Q11 On average, how often do you use information from *Crime in the United States*?
 - □ Every day.
 - \Box A few times a week.
 - \Box A few times a month.
 - \Box A few times a year.
 - □ Once a year or less frequently.

- Q12 How much time did you spend with the Web publication, *Crime in the United States,* today?
 - \Box 1-2 minutes.
 - \Box 3-5 minutes.
 - □ 6-10 minutes.
 - □ 11-15 minutes.
 - □ 16-30 minutes.
 - \Box longer than 30 minutes \rightarrow Why? (Please specify.)
- Q13 How does your experience with *Crime in the United States* compare with your experience using other Web sites or Web publications?
 - □ Very favorable.
 - □ Somewhat favorable.
 - □ Neither favorable nor unfavorable.
 - □ Somewhat unfavorable.
 - □ Very unfavorable.
- Q14 When you used the Web publication, *Crime in the United States*, did you do so as a(n):
 - □ Law enforcement executive.
 - □ Law enforcement officer.
 - □ Law enforcement planning/research/administrative.
 - □ Legislator/policy maker.
 - □ Representative from the media.
 - □ Analyst/researcher.
 - □ Educator.
 - □ Private business.
 - □ Other criminal justice.

- □ Other government.
- □ Private citizen.
- Q15 Please provide any other comments or suggestions about innovations to *Crime in the United States* that you believe would be useful in creating an easier-to-use and more informative Web publication.
- Q16 If you are asking a specific question, please include your name, e-mail address, telephone number, and mailing address so that your question or request can be processed.