Feedback for *Crime in the United States, 2019*

*Please send completed form by mail or facsimile to:*

Uniform Crime Reports  
Criminal Justice Information Services Division  
Federal Bureau of Investigation  
1000 Custer Hollow Road  
Clarksburg, West Virginia 26306  
Facsimile: 304-625-3566

**Q1** What type of information were you seeking from the Web publication, *Crime in the United States, 2019*? (Check all that apply.)

- [ ] I was looking for the number of crimes reported.
- [ ] I was looking for the number of crimes cleared by arrest.
- [ ] I was looking for the number of arrests reported.
- [ ] I was looking for the number of police employees.
- [ ] Other (Please specify.)

**Q2** What was the focus of the information you were seeking? (Check all that apply.)

- [ ] Data regarding my hometown, county, or state.
- [ ] Data regarding the United States as a whole.
- [ ] Data by region or geographic division.
- [ ] Data by population group.
- [ ] Data by age, sex, or race.
Q3  Did you find the answer to your question(s)?
   □ Yes.
   □ No → [Skip to Q7.]

Q4  Did you find the number of steps to get to that page to be acceptable?
   □ Completely acceptable.
   □ Somewhat acceptable.
   □ Neither acceptable nor unacceptable.
   □ Somewhat unacceptable.
   □ Completely unacceptable.

Q5  Was the information on that page presented in a way that enabled you to easily locate what you needed?
   □ Yes.
   □ No → Why? (Please specify.)

Q6  Did you have to print the page in order to read and understand the information on it?
   □ Yes
   □ No → [Skip to Q8.]

Q7  Why did you not find the answer to your question?
   □ The Uniform Crime Reporting (UCR) Program does not collect what I am looking for.
   □ The UCR Program collects the information but does not present it in a manner useful for me.
   □ The UCR Program collects the information, but I could not understand it.
   □ I am not sure if the UCR Program collects the information I need.
Q8  How did you access the Web publication, *Crime in the United States*?

☐ Through a search engine, such as Google or Yahoo!

☐ Through the FBI’s main Web page at www.fbi.gov.

☐ Through an Intranet just for law enforcement, such as the Law Enforcement Online Service of the Law Enforcement Enterprise Portal.

☐ Through a Web address I obtained from a press release or other document.

Q9  Once you accessed *Crime in the United States*, what was the primary method of finding the information you were seeking?

☐ I used the quick links on the bottom of the homepage.

☐ I used the data table links on the right side of the screen.

☐ I used the “Browse by” links on the right side of the screen.

☐ I used the links at the top of the page.

☐ Other (Please specify).

Q10 Is this the first time you have sought information from the Web publication, *Crime in the United States*?

☐ Yes  →  [Skip to Q12.]

☐ No.

Q11 On average, how often do you use information from *Crime in the United States*?

☐ Every day.

☐ A few times a week.

☐ A few times a month.

☐ A few times a year.

☐ Once a year or less frequently.
Q12  How much time did you spend with the Web publication, Crime in the United States, today?

☐ 1-2 minutes.

☐ 3-5 minutes.

☐ 6-10 minutes.

☐ 11-15 minutes.

☐ 16-30 minutes.

☐ Longer than 30 minutes  Why? (Please specify.)

Q13  How does your experience with Crime in the United States compare with your experience using other Web sites or Web publications?

☐ Very favorable.

☐ Somewhat favorable.

☐ Neither favorable nor unfavorable.

☐ Somewhat unfavorable.

☐ Very unfavorable.

Q14  Which of the following best describes you as a user of the information in Crime in the United States?

☐ Analyst/researcher.

☐ Educator.

☐ Law enforcement executive.

☐ Law enforcement officer.

☐ Law enforcement planner/researcher/administrator.

☐ Legislator/policy maker.

☐ Media representative.

☐ Nonprofit representative.
☐ Private business person.

☐ Private citizen.

☐ Other, in criminal justice.

☐ Other, in government.

Q15 Please provide any other comments or suggestions about innovations to Crime in the United States that you believe would be useful in creating an easier-to-use and more informative Web publication.

Q16 If you are asking a specific question, please include your name, e-mail address, telephone number, and mailing address so your question or request can be processed.