



## **Feedback for *Crime in the United States, 2019***

***Please send completed form by mail or facsimile to:***

Uniform Crime Reports  
Criminal Justice Information Services Division  
Federal Bureau of Investigation  
1000 Custer Hollow Road  
Clarksburg, West Virginia 26306  
Facsimile: 304-625-3566

**Q1** What type of information were you seeking from the Web publication, *Crime in the United States, 2019*? (Check all that apply.)

- I was looking for the number of crimes reported.
- I was looking for the number of crimes cleared by arrest.
- I was looking for the number of arrests reported.
- I was looking for the number of police employees.
- Other (Please specify.)

**Q2** What was the focus of the information you were seeking? (Check all that apply.)

- Data regarding my hometown, county, or state.
- Data regarding the United States as a whole.
- Data by region or geographic division.
- Data by population group.
- Data by age, sex, or race.

Q3 Did you find the answer to your question(s)?

- Yes.
- No → [Skip to Q7.]

Q4 Did you find the number of steps to get to that page to be acceptable?

- Completely acceptable.
- Somewhat acceptable.
- Neither acceptable nor unacceptable.
- Somewhat unacceptable.
- Completely unacceptable.

Q5 Was the information on that page presented in a way that enabled you to easily locate what you needed?

- Yes.
- No → Why? (Please specify.)

Q6 Did you have to print the page in order to read and understand the information on it?

- Yes
- No → [Skip to Q8.]

Q7 Why did you not find the answer to your question?

- The Uniform Crime Reporting (UCR) Program does not collect what I am looking for.
- The UCR Program collects the information but does not present it in a manner useful for me.
- The UCR Program collects the information, but I could not understand it.
- I am not sure if the UCR Program collects the information I need.

- Q8 How did you access the Web publication, *Crime in the United States*?
- Through a search engine, such as Google or Yahoo!
  - Through the FBI's main Web page at [www.fbi.gov](http://www.fbi.gov).
  - Through an Intranet just for law enforcement, such as the Law Enforcement Online Service of the Law Enforcement Enterprise Portal.
  - Through a Web address I obtained from a press release or other document.
- Q9 Once you accessed *Crime in the United States*, what was the primary method of finding the information you were seeking?
- I used the quick links on the bottom of the homepage.
  - I used the data table links on the right side of the screen.
  - I used the "Browse by" links on the right side of the screen.
  - I used the links at the top of the page.
  - Other (Please specify).
- Q10 Is this the first time you have sought information from the Web publication, *Crime in the United States*?
- Yes → [Skip to Q12.]
  - No.
- Q11 On average, how often do you use information from *Crime in the United States*?
- Every day.
  - A few times a week.
  - A few times a month.
  - A few times a year.
  - Once a year or less frequently.

Q12 How much time did you spend with the Web publication, *Crime in the United States*, today?

- 1-2 minutes.
- 3-5 minutes.
- 6-10 minutes.
- 11-15 minutes.
- 16-30 minutes.
- Longer than 30 minutes → Why? (Please specify.)

Q13 How does your experience with *Crime in the United States* compare with your experience using other Web sites or Web publications?

- Very favorable.
- Somewhat favorable.
- Neither favorable nor unfavorable.
- Somewhat unfavorable.
- Very unfavorable.

Q14 Which of the following best describes you as a user of the information in *Crime in the United States*?

- Analyst/researcher.
- Educator.
- Law enforcement executive.
- Law enforcement officer.
- Law enforcement planner/researcher/administrator.
- Legislator/policy maker.
- Media representative.
- Nonprofit representative.

- Private business person.
- Private citizen.
- Other, in criminal justice.
- Other, in government.

**Q15** Please provide any other comments or suggestions about innovations to *Crime in the United States* that you believe would be useful in creating an easier-to-use and more informative Web publication.

**Q16** If you are asking a specific question, please include your name, e-mail address, telephone number, and mailing address so your question or request can be processed.